

Counseling Services	
CalWORKS	SECTION 1-SAO STATEMENT By participating in the Education-to-Work activities created by CalWORKS, students will be able to connect their educational training directly to job skills.
	Section 2-Assessment Completed 3.4.08 - Next Phase Due Fall 2011 - Completed Fall 2012
	Section 3-Reflection Completed 3.4.08 - Next Phase Due Spring 2012 - Completed Spring 2013
Career Center	SAO STATEMENT (Updated 2013-2014): After attending the Career Seminar, students are likely to declare a major.
	SECTION 2-Assessment Completed Fall 2013 and Spring 2014
	Section 3 Reflection Completed Spring 2014
Counseling Services	SAO STATEMENT (Updated 2016-2017):Students who meet with a counselor will have a better understanding of what is required in order to achieve their academic goals, leading to a more successful academic semester. (Successful is defined as earning a cumulative GPA of 2.0 or higher, completing and at least 50% of units attempted that semester, or persistence to the following semester). SAO Results Fall 2017
	Section 2-Assessment: Completed Fall 2013
	Section 3 Reflection: Completed Spring 2014
DSPS	SAO PLO #1: Upon completion of one or more Educational Development courses and/or utilization of Special Resource Center (SRC) services, a student will be able to show competency to apply requisite student skills in the integrated campus community. SAO PLO #4: By participating in the Special Resource Center, students will develop the skills to request and use Deaf or Hard-Of-Hearing services (ASL Interpreting, Real-time captioning, Assistive Listening Devices) in a timely, effective and accountable manner.
	Section 2-Assessment Completed Fall 2013
	Section 3 Reflection Completed Spring 2014; PLO #4 in progress, to be completed Summer 2014

EOPS/Care	SECTION 1-SAO STATEMENT (Updated 2013-2014): Provide additional book vouchers to EOPS students to increase the success and retention of our students.
	Section 2-Assessment Completed Spring 2014
	Section 3 Reflection To Be Completed Summer 2014 pending data results
Matriculation and Orientation	As a result of completing the in-person or online orientation, students will learn basic information regarding ECC's registration procedures and educational options offered through ECC.
	Section 2-Assessment: Completed Fall 2013 & Spring 2014
	Section 3 Reflection: Completed Spring 2014
Student Enhancement Program	SAO STATEMENT (Updated 2013-2014): As a result of completing the Student Enhancement Program (SEP) workshops, students will demonstrate an understanding of their academic status and of their responsibility to achieve their academic goals.
	Section 2-Assessment: Completed Fall 2013 & Spring 2014
	Section 3 Reflection: Completed SPRING 2014
Transfer Center Services	SECTION 1-SAO STATEMENT Students will: become more aware of potential transfer institutions, understand university transfer admissions eligibility requirements, and increase their intent to transfer, after utilizing Transfer Center Services SAO STATEMENT (Updated 2013-2014): New student participants of Transfer Center activities will become more aware of potential transfer institutions, understand university transfer admissions eligibility requirements, and increase their intent to transfer, after utilizing Transfer Center Services
	Section 2-Assessment: Completed SPRING 2014
	Section 3 Reflection In Progress -- To be completed Summer 2014.