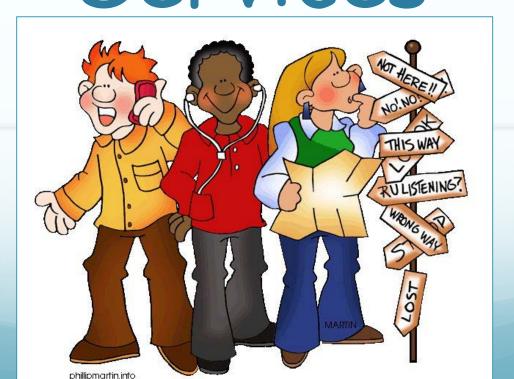
Imperial Valley College Student Services



Counselors

- You are the people who see big picture with schedule and impact on students
 - Conflicts
 - Science classes with labs and math classes
 - Need more English, comm classes
 - Not enough classes during certain times
- Reinforcing with students that it takes 15 units to graduate, not
 12
- ♦ Meeting with department chairs before schedule completed
- Helping students to stay on-goal
- ♦ Other



Big Picture - Student Services

- Outreach designated person for each high school
- ♦ Thorough orientations, assessments
- ◆ Analysis of assessment with education for part of assessment that was lower than other parts; with opportunity to re-assess
- ♦ Articulation of math and English courses to allow for more students to get into higher level courses

(Fresno story)

Freshmen Camp, California Promise, Puente,

Encuentros

♦ Other



Admissions

- Degree Audit to inform students of their progress toward a degree or certificate
- Smooth processes that are not cumbersome, but are studentfriendly
- Dropping for non-payment issues
- Process for adding students from wait lists
- Process to make students aware of financial assistance
- Easy application/registration process



Schedule Development

- Process outlined clearly and has appropriate input
- Schedule mailed?
- Easy to view, manipulate, and register online?
- Matrix of IGETC and/or CSU cert courses and when they are offered in schedule
- ◆ List of Matrix courses listed above which are still open at the beginning of the term published at the "Help Hut"
- ◆ Schedule and Catalog clearly outline student processes
- ♦ Other

Let's Talk

- ♦ Issues
- ◆ Ideas you have to improve the student experience



Where to Go From Here

