

8. Theft of, or damage to property belonging to the College, a member of the College community, or campus visitor.
9. Disorderly, lewd, indecent, or obscene conduct or expression.
10. Assault, battery, or the threat of force or violence directed toward any member of the College community or campus visitor.
11. Unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance and possession, use, or distribution of alcohol.
12. Possession, while on the College campus or at a College sponsored function, of any instrument or weapon of a kind commonly known as a blackjack, fire bomb, billy club, brass knuckles, dagger, or firearm (loaded or unloaded) such as a pistol, revolver, or rifle, or any knife having a blade longer than five (5) inches, any switch-blade longer than two (2) inches, or any metal pipe, bar, or instrument used, or intended to be used as a club, or to be used to threaten bodily harm.
13. Commission of any crime on campus, or commission of a crime off-campus, when such off-campus crime is of such a nature that the College needs to impose sanctions in addition to those imposed by the criminal authorities for the protection of other students, or to safeguard the academic process.

Violation of such rules are subject to the following types of disciplinary actions.

1. Warning.
2. Reprimand.
3. Disciplinary action.
4. Restitution, reimbursement for damage or misappropriation of property.
5. Suspension or removal by instructor.
6. Expulsion.

The complete policy on Standards of Student Conduct, Disciplinary Action, and Due Process can be found in the Handbook for Faculty Advisors and Student Leaders in the Student Affairs Office or <https://www.imperial.edu/students/student-affairs/policies/student-complaint-policy>.

## Imperial Valley College Student Complaint Policy

The purpose of these procedures is to provide a prompt and equitable means for resolving student complaints. A complaint is defined as an actual or supposed circumstance that adversely affects the grades, status, or rights of a student. Complaints concerning course grades are permitted to the extent that such complaints allege mistake, fraud, bad faith or incompetency as set out in Education Code Section 76224 (a).

A student who contends that he/she has been treated unfairly has the right without fear of reprisal to right an alleged wrong. This complaint policy applies to unfairness as it relates to areas such as, but not limited to: assignment of grades; deviation from course content; access to classes; and, refusal of instructor to confer with a student.

This policy does not apply to:

1. Student Code of Conduct issues.

2. Allegations of discrimination based on race, color, national origin, sex (including sexual harassment), disability, or age in any of its policies, procedures, or practices, in compliance with Title VI of the Civil Rights Act of 1964 (pertaining to race, color or national origin), Title IX of the Education Amendments of 1972 (pertaining to disability) and the Age Discrimination Act of 1975 (pertaining to age). For complaints of this nature, please refer to the Discrimination Complaint Form.

For a clarification regarding student conduct issues of discrimination issues, the student may contact the Dean of Student Affairs & Enrollment Services, the Director of Disabled Student Programs and Services, or Title IX Officers.

### Informal Resolution

A complaint must be initiated within twenty (20) instructional days of the alleged act or decision. If the alleged circumstance or act occurs during the last twenty (20) instructional days of the Spring semester, the complaint must be made prior to the end of the third Friday of the fall semester.

**Step 1** Discuss the problem with the individual involved or his/her counselor.

**Step 2** If a mutually satisfactory understanding has not been reached with the other person, the student may, within five (5) days, present the complaint to the immediate supervisor.

### If Complaint is About:

Classified Staff  
Faculty  
Department Chair  
Instructional Dean  
Administrator  
Another Student

### Contact

Administrative Dean of Human Resources  
Instructional or Student Services Dean  
Instructional Dean  
Vice President for Academic Services  
Dean, Vice President or President  
Dean of Student Affairs &  
Enrollment Services

The supervisor must respond orally within ten (10) instructional days of the complaint.

### Formal Resolution

**Step 3** If an informal resolution does not occur within ten (10) instructional days of the supervisor's response, a student may submit a complaint form (form may be found at the back of the handbook) to the Vice President for Academic Services regarding academic matters, or the Dean of Student Affairs & Enrollment Services and Campus Events regarding non-academic matters.

The Vice President for Academic Services, the Vice President for Student Services or the Dean of Student Affairs & Enrollment Services will respond in writing to the complaint within ten (10) instructional days of receipt of complaint.

Student Complaint forms are available from:

Dean of Student Affairs & Enrollment Services	Bldg. 1000
Director of Disabled Student Programs and Services	Bldg. 2100
Title IX Officer	Bldg. 100
And Online at <a href="https://www.imperial.edu/students/student-affairs/policies/student-complaint-policy">https://www.imperial.edu/students/student-affairs/policies/student-complaint-policy</a>	

**Step 4** If a student is not satisfied with the decision made by the Vice President for Academic Services or the Vice President for Student Services or the Dean of Student Affairs & Enrollment Services, a student may request a hearing within five (5) instructional days of that decision.

Academic matters will be heard by the Admissions, Petitions and Registration Committee. Non-Academic Matters will be heard by the Student Affairs Committee.

A REQUEST FOR A HEARING SHALL BE FILED NO LATER THAN THIRTY (30) INSTRUCTIONAL DAYS FOLLOWING THE INITIATION OF THE COMPLAINT (STEP 2). IF A COMPLAINT IS FILED WITHIN THE LAST THIRTY (30) INSTRUCTIONAL DAYS OF THE SEMESTER THE PRESIDENT OF THE COLLEGE MAY DELAY ANY FURTHER ACTION ON THE COMPLAINT UNTIL THE NEXT SEMESTER.

Any committee member who has a direct involvement with the complaint shall be excluded from reviewing that complaint or participating in any manner in the determination of the ultimate outcome of that complaint.

#### **Step 5 Hearing Procedures**

- a. The appropriate committee will meet within (10) instructional days of the request for a hearing. The Dean of Student Affairs & Enrollment Services shall notify all parties involved and each committee member of the date, time, and place of the hearing.
- b. The student shall bear the burden of proving the allegations of his/her complaint.
- c. Hearings and the investigation and gathering of evidence conducted pursuant thereto shall be considered confidential unless all parties and the committee agree to a public hearing. The proceeding shall be recorded either by use of tape recorder, or by stenographic reporter.
- d. This is not a legal court proceeding, however all parties may have counsel or other representative(s) present.
- e. At the conclusion of the hearing, the Committee shall meet privately to reach its decision by majority vote and prepare a written statement containing findings of fact, conclusions and its recommendation to the Superintendent/President for his/her approval, rejection or modification. The student will be instructed the hearing to be informed verbally of the Committee's recommendation. The Committee's recommendation will also be sent to the student by certified mail within two (2) instructional days after the hearing.
- f. No reprisal of any kind will be taken by the Superintendent/President, any member of the Committee, faculty, staff of the administration, or the Board of Trustees against any aggrieved person, or any witness in the complaint procedure by reason of the required participation.

#### **Step 6 Appeals**

If the student desires to appeal the Hearing Committee's recommendation, this appeal must be made in writing directly to the Superintendent/President within five (5) instructional days of the hearing.

The Superintendent/President may approve, reject or modify the Hearing Committee's recommendation within (5) instructional days after the appeal is received.

If the student is not satisfied with the decision of the Superintendent/President, he/she may make a final appeal to the Board of Trustees. In order for this appeal to be placed on the Board agenda, a request must be submitted at least ten (10) instructional days prior to the next Board meeting. The Board shall then notify the student (s) of its decision within (5) instructional days of the meeting.

#### **Definitions:**

A **"Student"** is a person enrolled at Imperial Valley College within 30 days of the alleged act or decision.

**"Instructional Days"** are those when the college is in session and classes are being held, excluding Saturdays and Sundays.

If your complaint cannot be resolved at the campus level, you may present your issues to Accrediting Commission for Community and Junior Colleges or to the California Community College Chancellor's Office at:

<http://californiacommunitycolleges.cccco.edu/ComplaintsForm.aspx>

#### **Distance Education Students**

Imperial Valley College is authorized to provide distance education courses in the state of California and Arizona. Distance Education students should follow the above complaint procedures to resolve concerns. If after following the college procedures the issue cannot be resolved internally, Arizona residents can seek additional resolution by contacting the Arizona State Board for Private Postsecondary Education through their website at <https://ppse.az.gov> or at 1400 Washington Street, Phoenix, AZ 85007, phone: 602-542-5709, fax: 602-542-1253.

## **Petition and Hearing Process**

Formerly and currently enrolled IVC students are entitled to seek and receive responses to any questions related to their educational programs in accordance with the Imperial Community College District educational philosophy.

#### **Petition Process**

The petition process is used to request exceptions to the rules and regulations in order to meet the student's special needs or circumstances.

#### **Petition Procedure**

The student will use a petition form (available in the Admissions and Records Office and Counseling Center) and submit his/her request to the Registrar who will review the request and provide a resolution. If the student is not satisfied with the resolution, a request may be made to the Registrar for a hearing before the appropriate committee.

### **Hearing Process**

There are three established areas which may require hearing procedures for students and campus organizations seeking responses to educational questions or issues. These are:

1. Standards of Student Conduct
2. Access to Student Records and Challenge Procedure
3. Grievance Procedure Policy in Matters of Nondiscrimination.

### **Hearing Procedure**

Students and campus organizations are requested to summarize their concerns or issues in writing and submit them to the Registrar who is designated coordinator of the hearing procedures.

## **IVC Campus Safety**

Imperial Valley College encourages all persons on campus to practice low risk and defensive behaviors, and to be especially alert at night. Students and others are advised to park in well lighted and frequently trafficked areas, and to always lock their vehicles. Students should not engage in high risk behaviors and are advised to not pick up strangers or accept rides from persons they do not know.

If you suspect that a crime is being committed against persons or property, call **911** or Campus Safety at **(760) 483-7411**.

Safety and security information published in accordance with federal, state and local crime awareness and campus safety is available at [www.imperial.edu](http://www.imperial.edu).

## **IVC Parking**

Students must purchase and properly display an Imperial Valley College parking permit. Citations are issued by the Imperial Valley College Campus Safety and Parking Control Department. Citations are issued by Parking Control attendants. Motorcycles and motor-bikes must also display proper parking permits and must park in designated areas.

Easily accessible parking lots provide parking for students' and visitors' vehicles. Red, Blue, Green curb markings, all designated parking signs, and emergency parking zones are to be observed at all times, day and night. Parking on or in front of ramps is forbidden day or night. Restricted parking is in effect from 7:00 AM to 11:00 PM Monday through Friday of each week. Parking regulations may be found on the college website, or obtained from the Campus Safety & Parking Control Office. Parking for individuals with disabilities (blue curb parking) must be observed both day and evening. Permits are to be obtained from the Department of Motor Vehicles and must be displayed when parking in designated blue zone.

Imperial Valley College assumes no liability for vehicles parked on the campus.